

Complete Identity Management Solutions with M-Tech™ and Insight®



The Identity Management Challenge

As enterprises deploy ever more systems and applications, and as organizations change ever more quickly, managing user profiles and security rights becomes a major challenge. Each system and application constitutes its own "silo" -- with users, passwords, roles, rights and administrators.

Managing users separately on each system and application is no longer an option.

Regulatory Compliance:

Orphan accounts, dormant accounts, stale privileges, unlinked accounts and weak passwords all violate regulatory requirements, which call for strong security in support of privacy protection (HIPAA, GLB, 95/46/EC, ...) and strong corporate governance (SOX, HSPD12, ...).

User Productivity:

New hires waste days waiting for basic access. Current staff wait days for new rights. Time is money, and managing security efficiently can save a lot of both.

IT Support Cost:

Help desk password reset volume and routine access create / modify / delete work can consume up to half of the workload of an IT support group. These are routine tasks better served by automation, not costly human resources.

The M-Tech Identity Management Suite

The M-Tech IDM Suite is designed to alleviate the management pain of too many users on too many systems. Automation, self-service and consolidated user administration streamline access maintenance processes, strengthen security, eliminate user wait times and lower IT support costs.

M-Tech is a leading provider of identity management solutions; Insight is a leading national provider IT solutions and a certified M-Tech reseller. Together M-Tech and Insight are able to offer federal, not-for-profit and education clients a total IdM solution to meet their security, compliance and automation needs.

P-Synch®

Password Management

Users have too many passwords -- they forget them, write them down, or just never change them. With P-Synch, users can have a single, strong, synchronized password that spans all their accounts and that changes regularly. Users who forget their single password can reset it from a web browser, from their workstation login prompt, or with a telephone.

ID-Synch®

User Provisioning

Users spend too much time filling out, shuffling and signing forms in order to setup new hires or get new rights. With ID-Synch, a web- and mail-enabled workflow engine automates request input, validation, routing and approval. Approved security change requests trigger automatic fulfillment.

ID-Certify®

Access Certification

Users always ask for more privileges -- never for less. As a result, there is privilege accumulation: orphan accounts, dormant accounts and stale privileges. ID-Certify automatically prompts business stake-holders to audit users and privileges within their scope of authority, to clean up these excess rights. Managers review their direct subordinates, application owners review users of their application, and group owners review their membership. Privilege reductions are sent to appropriate business staff to approve, and are automatically deactivated.

ID-Access®

Network Management

Users don't know how to ask for group membership. In a typical Active Directory environment, there may be thousands of groups, mediating access to millions of files, folders, printers and mail distribution lists (DLs). ID-Access simplifies these requests by enabling users to browse for the shares, folders, printers and DLs directly, and ask for access. The right AD group is automatically selected, and the group's owner is asked to authorize each change.



ID-Org®

OrgChart Management

Identity management depends on organizational relationships: managers may have to approve security requests for their subordinates. Security requests may be escalated from unresponsive authorizers to their managers. Managers may be asked to review their subordinates' privileges. Unfortunately, OrgChart data is often incomplete (e.g., no vendors or contractors), or stale (e.g., only updated at date of hire). ID-Org is used to clean up OrgChart data, by periodically prompting managers to name their own subordinates.

ID-Archive®

Administrative Credential Management

Local administrator credentials can be a major security vulnerability. Replicated to every server and workstation, they are often static and well known to current and past IT support staff. Unfortunately, it is very hard to change a well known password on thousands of physically distributed devices, many of whom are disconnected or turned off. ID-Archive simplifies and secures management of local administrator credentials, by automatically randomizing them every day or two, and keeping central a database of which device has which password. IT support staff access passwords from this database, subject to strong authentication, access controls and audit logs, before working on a device.

P-Synch/SSO®

Single Sign-On

P-Synch/SSO is a novel enterprise single sign-on system (E-SSO), designed to reduce the frequency of user signons into applications. P-Synch/SSO eliminates the need for an E-SSO credential database by relying on password synchronization instead of password storage.

Insight Public Sector®

Federal

Insight Public Sector is one of the leading national providers of business-to-government IT solutions. Federal government agencies throughout the U.S. rely on Insight to gain the advantage of today's technology while streamlining IT management and costs. As a leading IT solutions provider, Insight combines access to 200,000 name-brand technology products with the broadest IT service capabilities in the industry. Federal government agencies can purchase products from Insight's many contracts including: GSA schedule, Army ET-1 BPA, Army ADMC-1 BPA, AF IT2 BPA and NIH ECS III.

Not-For-Profit

Today's not-for-profit organizations fulfill vital needs in local communities across the country and the world. Many not-for-profit organizations are finding that in today's uncertain economy, the need for services is growing faster than their operating budgets. Technology allows organizations to operate more efficiently and to do more with less. Insight's not-for-profit team is focused on providing the resources your group needs to gain the technology advantage. Insight Public Sector offers you innovative and affordable technology products, services and solutions to help you accomplish your mission more efficiently.

Education

From wireless campuses to distance learning, technology continues to revolutionize education. Staying in step with the changing demands of your faculty, students and administrative staff, as well as the rapid advancement of technology can be overwhelming. With Insight Public Sector, you have one partner who brings the products, services and expert resources to help you meet the changing future of your IT environment. Insight brings years of hands-on experience addressing the diverse technology demands and solution requirements for education – from K-12 to colleges, universities and specialized education institutions. Insight is a leading provider of IT products and services for the public sector. With an industry-leading selection of products, a complete suite of IT services and a wide range of education contracts, Insight helps organizations streamline procurement, simplify deployment and maximize the value of the IT lifecycle.



Technical Specifications

Target System Integration

Directory: Windows domains, Active Directory, eDirectory, Novell NDS, any LDAP

File/Print: Windows NT, 2000, 2003; Novell NetWare, Samba, PathWorks, OS2

Databases: Oracle, Sybase, SQL Server, DB2/UDB, Informix

Unix: Linux, Sun, HP, IBM, Compaq, SGI, Unisys, SCO, DG; passwd, shadow, TCB, Kerberos, NIS, NIS+

Mainframes: MVS/OS390/zOS, VM/ESA, Unisys, Siemens

Minis: OS400, OpenVMS, Tandem

Applications: Oracle, PeopleSoft, SAP; open plug-ins for SQL, ASPs, web services and more

Groupware: MS Exchange, Lotus Notes/ID files, Lotus Domino/HTTP, Novell GroupWise

Networking: RAS, routers, firewalls

Flexible Agents: Target API, Telnet, TN3270, TN5250, HTTP(S), Web Services, command-line, SQL code, LDAP attributes

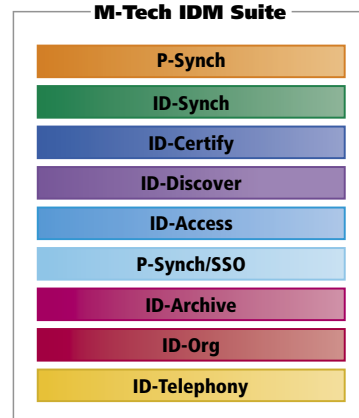
Support Integration

Automatically create, update and close tickets on:

- Axios Assyst
- SupportSoft SmartIssue
- Magic Service Desk
- Clarify eFrontOffice
- FrontRange HEAT
- HP Service Desk
- CA Unicenter
- Tivoli Service Desk
- Peregrine ServiceCenter
- Remedy AR System

Additional integrations through e-mail, ODBC, web services and web forms integration.

M-Tech IDM Suite



M-Tech Information Technology, Inc.

500, 1401-1st Street SE

Calgary, AB Canada T2G 2J3

Tel: 403.233.0740 Fax: 403.233.0725

info@mtechit.com

mtechit.com

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